

Blue Flame Oil Co., Inc.

27 Laura Street • New Haven, CT 06512

Phone (203) 468-2176 • Fax (203) 468-7590

Family owned & operated since 1929 • heating and cooling

Residential Oil Burner Service Contract

This contract guarantees repair or replacement of the following parts:

- Oil Burner Motor
- Fuel Oil Pump
- Ignition Transformer
- Primary Control
- Nozzle
- Nozzle Line
- Pump Strainer
- Cad Cell complete
- Oil Filter
- Burner Motor Pump Couplings
- Fan and Limit Control
- Thermostat
- Oil Filter Cartridge
- Electrodes
- Burner Switches
- Tank Gauge only
- Smoke Pipe *
- Blower Motor **
- Air Filters-Disposable type (1 set per year)
- Pressure Troll
- Retention head
- Blower belt
- Oil solenoid

* Covers 5", 6", & 7" in diameter up to 6 feet in length.

** ECM blower motors and blower motors that fail during the air conditioning season are not covered;
A discount of \$150.00 will be applied towards a new ECM motor.

THIS PLAN COVERS THE LABOR COST FOR YEAR ROUND EMERGENCY SERVICE DURING THE FOLLOWING TIME:

HEATING SEASON

October thru April - 7:00 am to 12 midnight
7 days a week

OFF HEATING SEASON

May thru September – 7:00 am to 5:00 pm
Monday thru Friday

ANNUAL BOILER OR FURNACE TUNE-UP: Tune, inspect, lubricate and adjust for maximum obtainable efficiency. Annual tune-ups are scheduled Monday through Friday between 8 am and 2 pm. Blue Flame Oil will make a reasonable attempt to contact customers for appointment, however it is the homeowner's responsibility to ensure maintenance is scheduled. There will be no carry-overs into the following year or credits for annual service not performed.

This agreement is subject to the general terms listed below and is limited to only those parts listed above. It excludes, but is not limited to, repairing or replacing of a Space Guard air filter, Air Bear air filter, Honeywell air filter, circulators, aquastat controls, expansion tank, hi-vents, piping and plumbing, hot water tank and tankless heater; radiators, bleeding of radiators, purging of system, convectors, registers, baseboard piping and panels. Hot water zone valves, stems and motors; warm air zone dampers, motors and control panels. Boiler relief valve, low-water cut off and automatic water feeder. Combustion chamber, power ventor, warm air blower complete, circuit boards, oil line, nozzle line heater, and vent alarm. Labor for the repairs involving excluded parts will be charged at the prevailing hourly rate. This policy also excludes the replacement of warm air furnaces, steam or hot water boilers, water heaters, oil tanks. Plumbing services are billed at prevailing hourly rate. Damage by Fire, Flooding, Freezing, or any external cause which is not normal usage is not covered.

TERMS

This service contract is designed to assure you of economical and carefree heating. This plan is available to BLUE FLAME OIL CO., INC. oil customers on automatic delivery who purchase their total fuel requirements from BLUE FLAME OIL CO., INC. and use an annual minimum of 600 gallons.

All heating equipment is subject to our inspection and approval for acceptance of any Service Plan. If equipment becomes unfit for normal use during the life of the Service Plan. The Service Plan will be cancelled upon notification of homeowner.

The policy does not cover repairs or replacements made by others not authorized by Blue Flame Oil Company, Inc. If customer's credit becomes impaired during the life of the Burner Service plan, Service will be discontinued until credit terms have been reinstated.

Emergency calls resulting from burner failure caused by flood, fire, lightning, power failure, blown fuses, main switch off, flooded heating system, no oil in tank (except when customer is on our Automatic Delivery basis and in good credit standing), no water in the boiler, water in oil tank, frozen oil lines, or other conditions beyond our control is not covered and will be charged at our prevailing service rates.

When parts are not available, due to obsolescence, or when a burner has become unworthy and is considered to be a hazard, a discount of one hundred dollars (\$100.00) will be applied toward the replacement of a new oil burner.

This policy is in effect for one year and automatically renewed unless cancelled by either party. No refund will be given if policy is cancelled by homeowner before anniversary date. This policy is non-transferable and is not in effect until payment is received.

Water Heater Burner and controls (not including tank) at \$_____ plus tax with purchase of regular burner plan.

Name _____ Cost: _____ Effective Dates: _____

Address _____

Signature _____ Date _____